

FAQs for acts of worship

What will be expected of me when I attend an act of worship?

We will open the doors 15 minutes before an event, please be on time so you can be seated in time for the meeting to start.

When you arrive, you will need to wear a face covering as you enter the building. If for medical reasons you're not required to wear a mask please wear a clear exemption badge. Once you've hand sanitised, the Welcome Team will check you in, ask you to scan the NHS test and trace QR code using your mobile phone and direct you towards a seat without you needing to touch any surfaces. Once you've found your seat you'll need to stay in that seat or stand in front of it until the end of the event, this will ensure social distancing. Unfortunately, we won't be able to sing but worship is much more than singing you will be able to stand wave your arms around and join in other activities that will help us worship God. Once the act of worship has finished, you'll be asked to leave the meeting one row at a time. In Tier 2 and up we are not allowed to socialise or mingle when we come into church so please don't speak to those around you if Nottingham is in tier 2 or higher. When the service ends the welcome team will come and usher you out. Please make sure you move away from the church building and make your way home, avoiding congregating outside the church entrance.

All surfaces will be sanitised between events, and toilets will be available but at a reduced capacity (so may want to 'go' before you come to an event).

Of course, if you're ill, please stay at home especially if you have COVID symptoms (fever, cough or loss of smell or taste).

If you become ill within 48 hours of coming to an event, we ask that you let us know so that we can determine if there has been any risk of transmission.

Ticketed events?

Our capacity is going to be limited so we can create a safe and socially distanced environment. To ensure you get a seat, we are going to require you to book online before you come to church. Please book online for every member of your household.

Cancelling?

If, for any reason, you are not going to be able to attend, but you've already booked your ticket, we would love to make it available to someone else. Please cancel your ticket through your confirmation email.

What about kids and youth?

Under 18s are welcome but will be required to remain seated with their family to ensure social distancing measures are respected and we're going to need your help with this. Parents and carers will be required to keep their children with them, so they'll need to be able to engage with the event for its full length.

What about if I'm especially vulnerable to COVID-19?

Government advice is that if you are extremely clinically vulnerable or shielding to do not attend places of worship. Those over 70 may also be at increased risk, regardless of medical conditions. Advice for both the elderly, clinically vulnerable and extremely clinically vulnerable is however advisory and they can choose how to manage their own risks.